

MANAGING YOUR TICKETS ON THE OFFICIAL WIMBLEDON APP



OPERATING SYSTEM REQUIREMENTS

The Official Wimbledon App for 2023 requires:

iOS: Version 15 & 16 software, meaning that it will only work on devices from iPhone 6S and later. NOTE devices running iOS14 will need to upgrade even if they are a 6S or later

Android Version 5.0 and above.

ACCEPTING YOUR TICKETS

1

Please ensure you have the latest app downloaded and log into your **myWIMBLEDON** account to view and manage your tickets.

03

On the day of your visit, please ensure you have access to your tickets on your app and bring a form of photo ID to guarantee entry to the Grounds.

ACCEPT YOUR TICKET(S)

Once you have logged in and accepted your ticket(s) for the first time, any further tickets that you may receive will automatically be added to your account.

Click on the link in your email confirmation

2

Log In For MyWimbledon With Social

< Log in Google Twitter >

or

Log In For MyWimbledon

Email *

Password *

☐ Keep me logged-in [Forgot password?](#)

LOGIN

JOIN

Log in to **myWIMBLEDON** via Wimbledon.com

3

TICKET REGISTRATION

You are adding tickets

To **myW** account:
TicketHolder@gmail.com

Before we provide you with access to your tickets, please acknowledge that you accept the ticket terms and conditions and the AELTC conditions of entry below.

☐ I have read and agree to the AELTC ticket terms and conditions.

☐ I have read and agree to the AELTC conditions of entry.

☐ I confirm I want to add Ticket access for **myW** user
TicketHolder@gmail.com

ADD TICKETS

Accept the Ticket T&Cs and Conditions of Entry and click 'ADD TICKETS'

4

DOWNLOAD APP

Please download the official Wimbledon App to view your tickets.

Available on the **App Store**

GET IT ON Google Play

Download the 2023 Official Wimbledon App

5

12:12

WELCOME TO WIMBLEDON

REGISTER OR LOGIN TO ACCESS myWIMBLEDON BENEFITS

Login to myWimbledon is an OPTIONAL feature within the Wimbledon App. It enables the delivery of personalised content and information, and ticketing for Championships attendees.

EMAIL

PASSWORD

[Forgot password?](#)

LOGIN **REGISTER**

☐ Enable FaceID / TouchID

Log in to the App using your **myWIMBLEDON** email login

6

09:36

myW **IBM**

3 JULY - 16 JULY 2023

TICKETS

LATEST

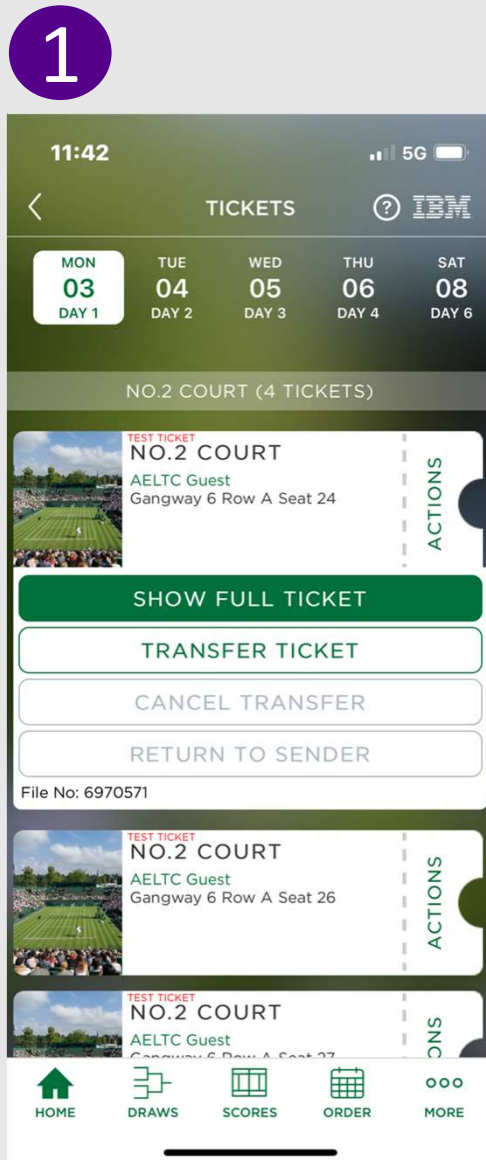
WEDNESDAY 5 APR 2023

WEDNESDAY 5 APR 2023 5:49PM BST

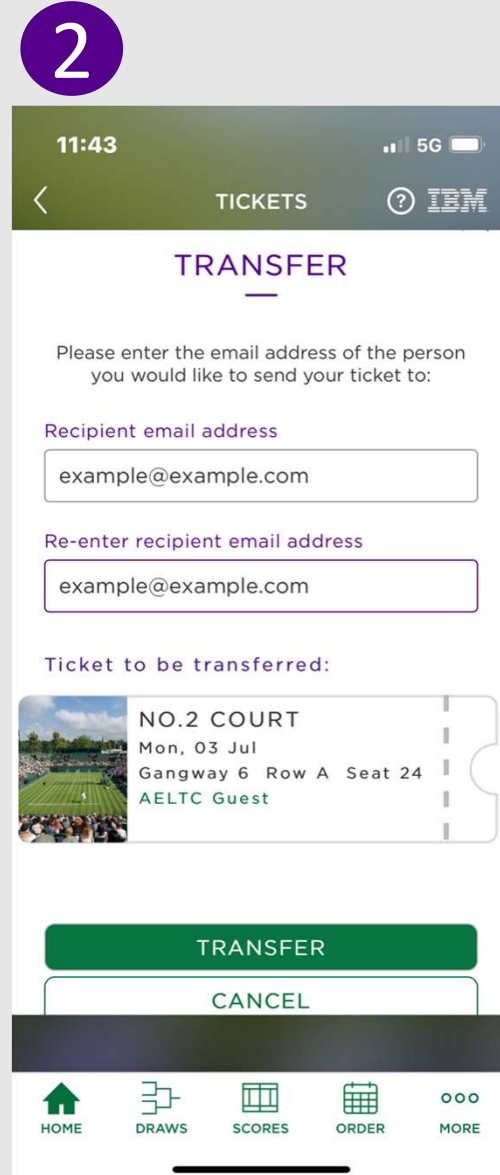
LIVE NOW

Click on 'TICKETS' to view your tickets

TRANSFERRING YOUR TICKETS

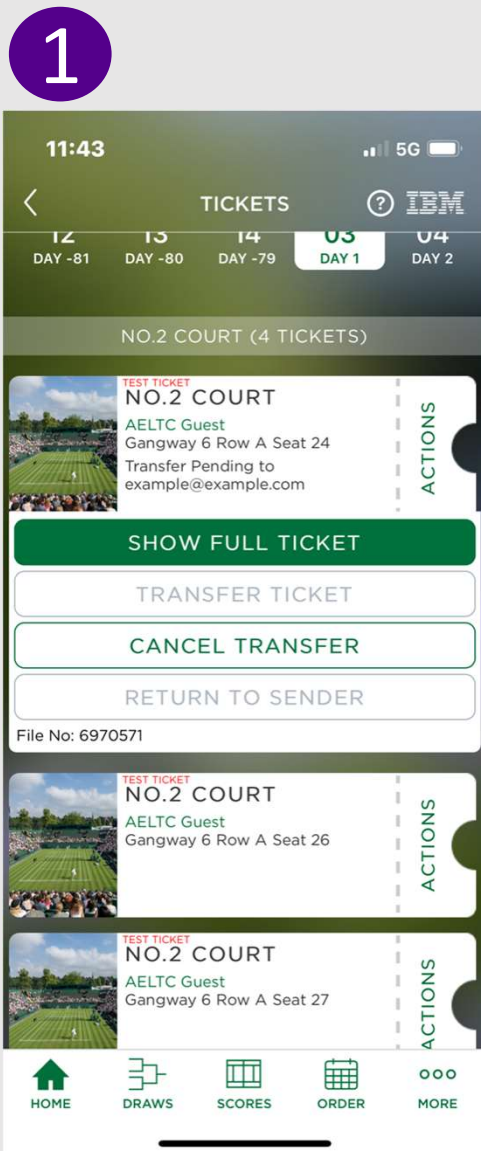


Upon logging into the app, click the tickets section within myWimbledon. Click 'action' on the ticket you would like to transfer and then select 'transfer ticket'.

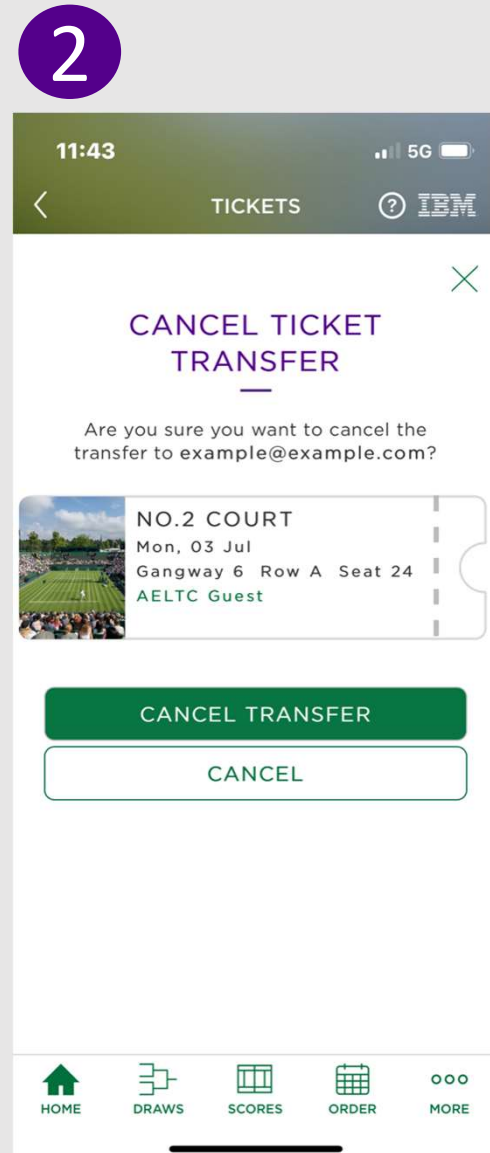


Enter the email address of the ticket recipient. Hit the green transfer button at the bottom of the page- the transfer of tickets will show as pending until the recipient accepts the tickets.

CANCELLING TRANSFER OF TICKETS



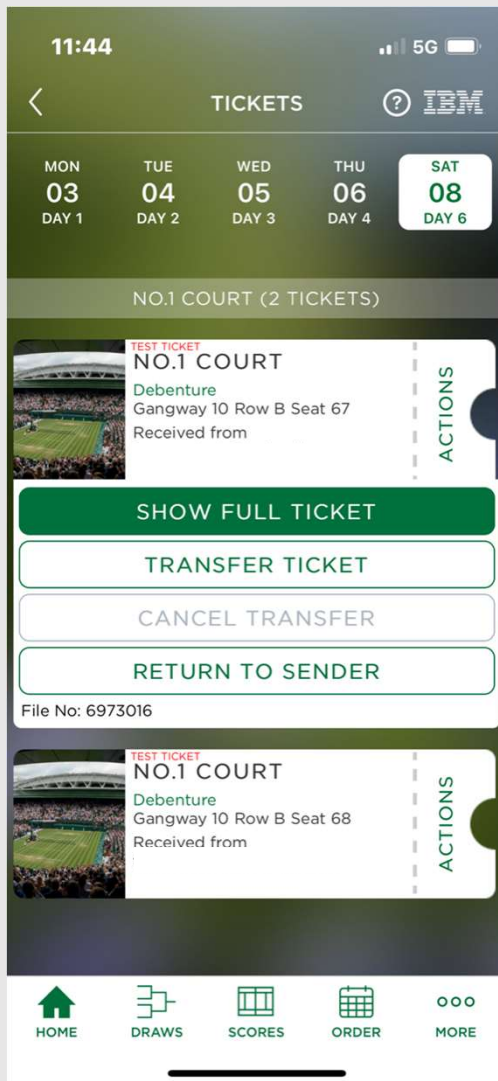
To cancel the transfer of tickets, select the 'cancel transfer' button within ticket actions.



You should be taken to a new confirmation page. Hitting the 'cancel transfer' button at the bottom of the page will ensure the tickets are returned back to your wallet.

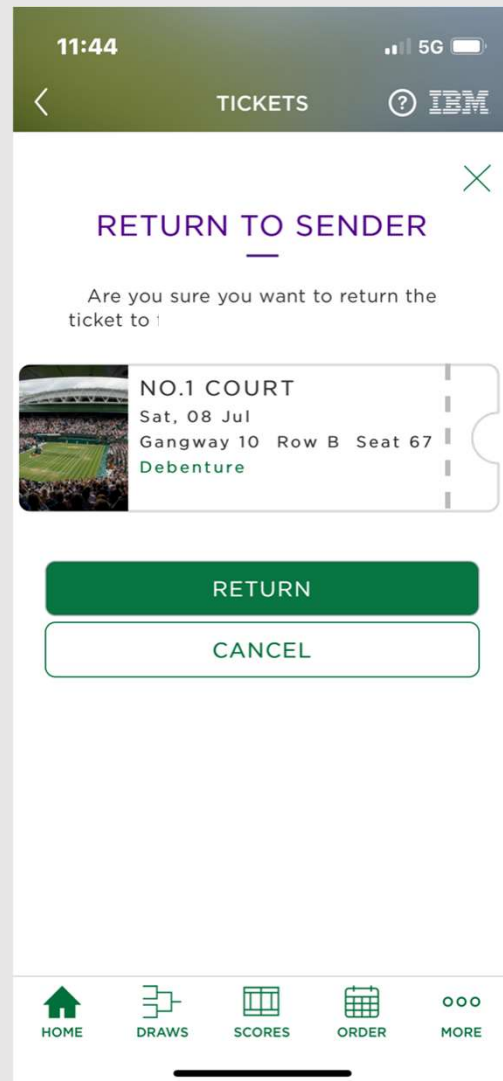
RETURNING TICKETS TO SENDER

1



Select the tickets you want to return and click on the green 'return to sender' at the bottom.

2



To finish the process, hit the 'return' button at the bottom of the page. The recipient will then get an email notification and accept the returned tickets back to their wallet.